**LOKESH MANOHAR SHIRSAT**

B-103, Venkatesh Darshan CHS, Near Abhinav School, MIDC, Dombivli East -421 203

contactshirsat@gmail.com | +91 7039480924

**SUMMARY OF QUALIFICATIONS**

***Promote optimal performance, reliability, and security across core business systems***

* Results-driven professional offering a progressive career in information technology from June 2015.
* Repeated success in tagged projects from inception to execution and delegating tasks to achieve on-time.
* Expertly manage process level modifications, support operations, diligently troubleshooting issues to identify root causes and prevent recurrence.
* Awarded by “**Bright New Star”** by current project team.

*– Areas of Expertise –*

Troubleshooting | Module/Process Management | Vendor Relations

Resource Allocation | Effective Communication

Team Leadership | Business Continuity | Data Backup & Recovery



**TECHNICAL P ROFICIENCIES**



*Platforms* Windows Vista/7/10.

*Software* Microsoft Office (Word, Excel, Outlook, PowerPoint), SQL and Oracle.

*Languages* HTML. AngularJS, Angular2, CSS, SQL

**PROFESSIONAL EXPERIENCE**

TATA CONSULTANCY SERVICES, MUMBAI June/2015 to Present

**Assistant System Engineer** (June/2017 to Present)

Comprehensive knowledge of requirement gathering process – analysis tasks that go into determining the needs or conditions to meet for a new project. Good team player and having excellent skills in communication and collaboration with different teams & vendors (Onsite – Offshore Model).

***PROJECT - SUPPORTCENTRAL DEVELOPER.GE***

***CUSTOMER : GENERAL ELECTRIC -*** SupportCentral (SC) is a powerful Web Application vastly popular and mostused application among the GE people worldwide with more than 3,00,000 users. GE utilizes SC globally to manage data and documents, assist with process management and workflow, as well as providing multimedia website portals for teams to collaborate their business requirements.

***RESPONSIBILITIES***

* Identifying areas for business improvement such as simplifying the process.
* Developing maps and flowcharts of current/existing process and new proposed business process.
* Done impact analysis on the current process, sometimes needs to do regression testing.
* Preparing PowerPoint presentations and Excel spreadsheets for business meetings with Customers as well as for internal huddles.
* Preparing Minutes of the meeting.
* Excellent hand-on experience with SupportCentral tools as well as UI technologies.

*Awarded and Recognized by the Customer with very good* ***Appreciation notes*** *for my work on critical projects.*

*Awarded under Delivery excellence category in one of the SC project.*

**PROFESSIONAL DEVELOPMENT**

Lean Six Sigma Green Belt Certification | Information Security Awareness Training

Agile Development Training

**EDUCATIONAL QUALIFICATION**

* Master of Science in Information Technology from Mumbai University, Mumbai in 2018.
* Bachelor of Science in Information Technology from K.M.Patel College, Thakurli in 2014.
* HSC from K. R. Kotkar College in 2010.
* SSC from Tilak Nagar Vidyalay in 2008.

**KEY STRENGTHEN**

Strong analytical problem determination/solving skills | Excellent communication skills, both verbal/written Ability to work independently and within a team | Willingness to learn | Self Motivated and Goal Oriented Flexible and adaptable in working environment

**PERSONAL VITAE**

* Gender: Male
* Marital Status: Single
* Interest: Music and Cricket

**DECLARATION**

I hereby declare that all the above-mentioned information given by me is true and correct to the best of my knowledge and belief.

**PACE: MUMBAI**

**LOKESH MANOHAR SHIRSAT**